

Concert Black

RETURNS

Your satisfaction is important to us! If there's an issue with your order, we'd like to fix it.

Changed your mind, or chose the wrong size? Most items can be returned within 3 months of purchase for exchange, refund, or credit. Personalized items can only be returned due to manufacturing defect.

Missing or incorrect items? Please contact our Customer Service Department, we'll send the correct items on their way, at no additional cost to you. Call or text 1-385-200-4005 (Monday through Friday 9-5 MST, Saturday 9-12 MST) or email allisonh@concertblack.com any time.

When shipping your return, include any paperwork documenting your transaction. Returns made for reasons other than damage, defect, or our error must be returned postage prepaid. C.O.D. returns will be refused. Obtain insurance and tracking information on shipments as proof of return. Refunds will be made in the same manner in which the order was placed. Please allow 2-3 weeks for processing.

Return items to:

Concert Black 165 East 900 North Box 751 Spanish Fork, UT 84660